



Flux AB Sales and Delivery terms 2019

Flux follows the delivery conditions according **ALEM09**, issued by the Electrical Installer Organization, EIO and Swedish electrical wholesalers, SEG, with the following additions:

Returns of goods

Flux accepts returns of standard products within 30 days from delivery date. Returns must be returned in unopened and original packaging to be accepted as a return. Returns of custom fixtures will not be accepted.

Return Fee will be charged with at least 30% of the invoiced value of goods. For return to be accepted, fill out our return request form found on www.flux.nu. You will then receive a return number and then our customer support will contact you in order to set up a return form.

NOTE: We take no responsibility for goods that come to us without an approved return form, complete with the return number. Such returns will be returned to the sender with unpaid shipping.

Cancellation

In case of cancellation of order for standard products:
Within 10 working days will be charged 20% of the net value.
After 10 working days will be charged 30% of the net value

In case of cancellation of order of custom products:
Within 10 working days will be charged 50% of the net value.
After 10 days will be charged 100% of the net value.

Shipping

Flux delivers ex works, that is free to our warehouse in Taby, Stockholm.

Stock Cost

When the customer delays the delivery 2% of the net value of the order will be charged per week to a maximum of 10% of the order's net value.

Claims

Any claim due to delayed delivery from Flux AB must be clarified and agreed upon in writing by both parties in order to be approved.

Stockholm 2019-01-09